

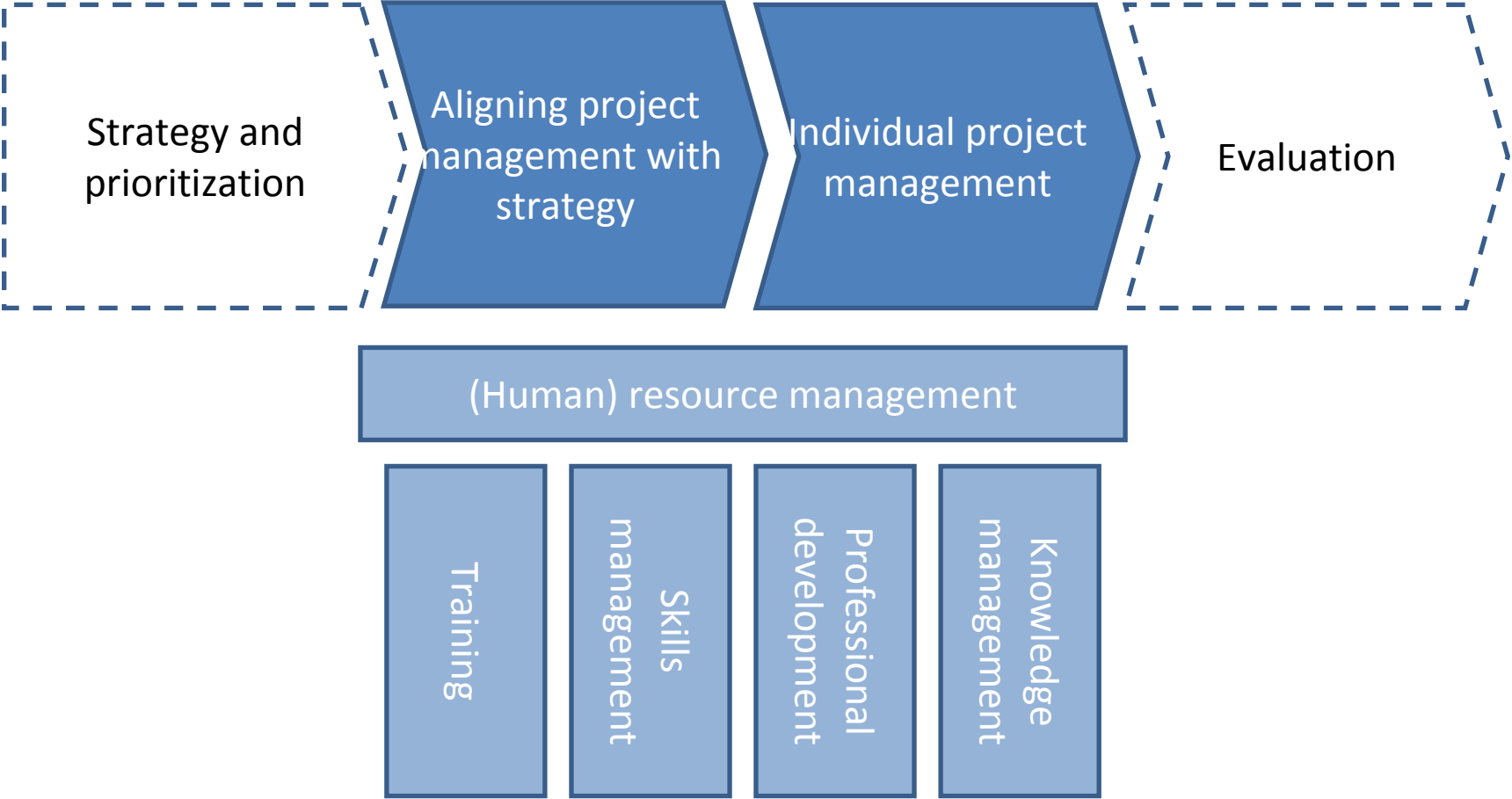
# Effective Project Delivery

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# Effective project delivery is based on project management and adequate resources



# Aligning project management with strategy



## Internal communication and coordination

- Top-down/bottom-up communication
- Horizontal networking

## Standardisation of procedures

- Electronic information systems

# Individual project management



## Achieving project priorities:

- Abuse of dominance cases
- Cartel cases
- Merger control cases

# Individual project management



## Progress assessment tools: Go/No go

- Minimize capacity lost on non-viable investigations
- Combined with deadlines
- Computer tool: “mind manager”

## Agency Structure

# Human resource management: training



## Capacity building

- Institution-wide
- Demand-driven
- Aligned with priorities

## Importance of international cooperation

- Other agencies
- ICN
- International financial institutions

# **Human resource management: Professional development**



## **Recruitment**

- Working with academic institutions
- Use of temporary consultants

## **Identification and promotion of internal candidates**

## **Liaison with former staff (alumni)**



# **Human resource management: skills management and resource allocation**

- **Dedicated teams**
- **Career-tracking programme**
- **Knowledge management system**

# Human resource management: knowledge management



- **Process description scheme**
- **Digital handbooks**
- **Intensive courses for employees**

# Final remarks

- **Effective project delivery entails:**
  - Aligning project management with strategy
  - Effectively managing individual projects
  - Building and maintaining resources
- **Frequent legal/bureaucratic constrains ⇒ creative approaches needed**